

Update on DC Department of Motor Vehicles (DMV) Operating Status during COVID-19

Emergency - As of March 18, 2020

What is our operating status?

DC Department of Motor Vehicles (DMV) remains open. However, we have made changes to how services are being provided.

How does this impact what we do?

- DMV Service Centers modified service. DMV's Southwest Service Center remains open (by appointment only), and all other service centers will be closed from March 17-31.
- Adjudication Services closed from March 16-31.
- Inspection Station closed from March 17-31.
- Brentwood Road Test/Commercial Driver License (CDL) Office closed from March 17-31.
- Self-Service (OBD) Vehicle Emissions Inspection Kiosk no changes. Access to kiosk will remain available to the public 24/7.
- DC DMV will extend the expiration date for driver licenses, identification cards, vehicle registrations, inspections, ticket payments and ticket adjudication responses until April 17. All driver licenses, vehicle registrations, and vehicle inspections scheduled to expire between March 16 and March 31 will be granted a waiver without penalty until DC DMV reopens at full operating capacity. All tickets will remain in their current status between March 16 and March 31 and no additional penalties will be accessed during this period. In the interim, the public is encouraged to request adjudication and pay citations online. Additionally, all driver license suspensions and revocations will be paused until DC DMV returns to full operating capacity after March 31.

How does this impact our physical locations?

- Southwest Service Center remains open (by appointment only) Tuesday Saturday from 8:15 am –
 4:00 pm. (Wednesday hours are 9:15 am 4:00 pm)
- Georgetown, Benning Ridge, and Rhode Island Service Centers closed from March 17-31, 2020.
- Inspection Station closed from March 17-31.
- Adjudication Services closed from March 16-31.
- Brentwood Road Test/CDL Office closed from March 17-31.
- Self-Service (OBD) Vehicle Emissions Inspection Kiosk remains open Sunday Saturday from 12:00 am – 11:59 pm.



What else are we offering to meet your needs?

• Online Services - DC DMV has more than 55 online services at dmv.dc.gov/service/dmv-online-services.

What precautions are we taking to limit the spread of the coronavirus (COVID-19)?

Our employees are taking precautions to keep themselves healthy and limit the spread of infections like regularly washing their hands, cleaning facilities more frequently, and reducing close contact with each other and residents. Employees have been asked to let their supervisor know immediately if they feel sick.

Where should you go if you have questions?

For questions about any of the services we provide and information on any future changes, please contact us at 202-737-4404 or dmv.dc.gov. For more information, please visit coronavirus.dc.gov.

